

PROACTIVE, REMOTE CONTROL AND AFFORDABLE



Decrease costs and increase productivity with OnGuard™ Remote, Remote Plus, and Elite



... Powered by SaberSource™

"Superior support and maintenance services are only one click away with OnGuard Remote., Remote Plus, and Elite"

In a recent survey,
**100% of IT Directors and Managers
stated they cannot address
all of their service needs internally.**

— 2007 Gartner Group Survey

In today's soft economy there are many hard decisions—such as determining the best way to spend your IT budget. Insufficient IT support and maintenance negatively impact productivity, the delivery of products and services, client satisfaction, and revenue growth.

OnGuard Remote*, Remote Plus**, and Elite*** streamlines the IT infrastructure support and maintenance process, fills the gaps in coverage, drives workforce productivity, and allows you to minimize and control costs regardless of your location. There are no menus, long wait times, dropped calls, or redirections. OnGuard Remote resolves computer, server, and network issues via remote control software.

OnGuard Help Desk offers several major features and benefits:

- **24x7x365** support to ensure business continuity
- Chat-initiated sessions to streamline access and eliminate menus
- Remote and proactive IT support to accelerate problem resolution
- Outsourced services to minimize and control costs
- Enterprise-grade performance delivered at fixed, middle market pricing
- ***Remote**=Remote control IT support
- ****Remote Plus**=Optional on-site support at an hourly rate
- *****Elite**=Unlimited on-site support at a blended rate

OnGuard is backed by engineers who are top in their field and constantly trained to remain technologically current, provide quick response times, and ensure personalized IT support for uninterrupted business operations.

Whether you are located in New York, California, Shanghai, or Sydney—whether you are running a department or an enterprise—our strengths in help desk, server/network maintenance, consulting, and software development enable you to manage your business *while we manage your IT infrastructure.*

Your IT infrastructure is the heart of our business. Every hour of every day, SaberSource proactively helps its clients achieve their mission-critical business goals and control costs with our OnGuard services. To arrange for a free IT consultation, contact Sales, at sales@sabersource.com or call 877-SABER91. For detailed information on our services, visit us at www.sabersource.com.

SaberSource is a proven provider for outsourced IT infrastructure support and maintenance to the middle market enterprise.

With a focus on addressing the needs of the middle market, we offer the following services:

- **OnGuard Remote**
- OnGuard Server
- OnGuard Network
- OnGuard Elite
- Software Development
- IT Consulting
- Hosting
- Network Security
- Remote Backup
- Remote Access Solutions
- Web Design & Multimedia Services
- VOIP
- Voice and Data Cabling
- Telecom Consulting
- Wireless

SaberSource™