



PROACTIVE, REMOTE AND AFFORDABLE

Out of sight doesn't mean out of mind- at least not until you're using OnGuard™ After Hours.



... Powered by SaberSource™

"Superior holiday, evening Saturday and Sunday support and maintenance services are available to drive your mission-critical business activities with OnGuard After Hours

In a recent survey,
**100% of IT Directors and Managers
stated they cannot address
all of their service needs internally.**

— 2007 Gartner Group Survey

SaberSource is a proven provider for outsourced IT infrastructure support and maintenance to the middle market enterprise.

With a focus on addressing the needs of the middle market, we offer the following services:

- **OnGuard After Hours**
- **OnGuard Remote/Remote Plus**
- **OnGuard Elite**
- **Software Development**
- **IT Consulting**
- **Hosting**
- **Network Security**
- **Remote Backup**
- **Remote Access Solutions**
- **Web Design & Multimedia Services**
- **VOIP**
- **Voice and Data Cabling**
- **Telecom Consulting**
- **Wireless**

*SaberSource...
delivering the right
balance of remote, onsite,
and self-assisted support.*



The business world runs on its own clock. Holiday, evening, Saturday and Sunday support is a fact of life for those of us whose IT roles are critically linked to the pursuit of business and delivery of products and services. OnGuard After Hours is designed to meet the most demanding requirements for IT infrastructure maintenance and support when working outside of the "9-5" environment is an all-to-frequent mode of operation.

OnGuard After Hours streamlines the IT infrastructure support and maintenance process, fills the gaps in coverage, drives workforce productivity, and allows you to minimize and control costs regardless of your location. There are no menus, long wait times, dropped calls, or redirections. OnGuard After Hours resolves computer, server, and network issues via remote control software.

OnGuard After Hours offers several major features and benefits:

- 7x24 support to ensure business continuity
- Chat-initiated sessions to streamline access and eliminate menus
- Remote and proactive IT support to accelerate problem resolution
- Outsourced services to minimize and control costs
- Enterprise-grade performance at **fixed, middle market pricing**
- Optional holiday, evening, Saturday and Sunday on-Site support at an hourly rate

OnGuard After Hours is backed by engineers who are top in their field and constantly trained to remain technologically current, provide quick response times, and ensure personalized IT support for uninterrupted business operations.

Your IT infrastructure is the heart of our business. Every hour of every day, SaberSource proactively helps its clients achieve their mission-critical business goals and control costs with our OnGuard services. To arrange for a free IT consultation, contact Sales, at sales@sabersource.com or call 877-SABER91. For detailed information on our services, visit us at www.sabersource.com.